



voicebox

SERVER & GUEST SERVICES

Voicebox is consistently ranked as Portland's top karaoke destination because of our exemplary service and private suite karaoke experience! Our vision is to transform America's understanding of the karaoke experience and help them discover the best nights of their weeks, years and lives.

We are in search of:

- Someone who knows how good it feels to sing your heart out
- Someone who is well organized and quick thinking
- Someone who has a knack for making people feel welcome

We value:

- Providing exemplary service to guests
- Looking for ways to contribute both within and beyond your job role
- An environment where everyone works toward finding the right groove for guests and staff alike

Your skills for the **Server** position include:

- Greet guests warmly and introduce them to the karaoke system
- Provide suite service at appropriate intervals for new orders and bussing
- Critical thinking in complex situations

Your skills for the **Guest Services** position include:

- Warm & friendly phone etiquette
- Accurate computer data entry
- Critical thinking and attention to detail

Primary qualifications include: 2+ years customer service experience, OLCC/Food Handler certifications, 21+ years old, availability to work nights/weekends (Servers), availability to work morning/afternoons/weekends (Guest Services).

Additional qualifications include:

- Ability to keep work area clean and pick up debris
- Effective verbal and written communication
- Ability to work individually and as a team
- Mobility required during the entire shift
- Must have a good sense of balance, ability to bend, kneel and lift up to 25 pounds frequently over the course of the shift
- Interested in music

Compensation includes an hourly rate, shift meal/drink, free karaoke and company sponsored medical/dental insurance.

How to audition:

Join us for a group interview on Wednesday, February 15th from 6-7PM at Voicebox Southeast 734 SE 6th Avenue, Portland, OR 97214. Please dress to impress (professional with personality) and bring your resume and cover letter. No phone calls, emails or in-person inquiries, please.